



# MISSION STATEMENT

## MISSION

To build lifetime relationships by proactively ensuring that our customers' electrical and lighting systems work properly, are cost effective and energy efficient.

## VISION

We are the standard for superior technical service – a dedicated performance driven team that leverages technology.

## VALUES

### Expect Great Relationships - We will:

- Always treat others the way we want to be treated.
- Be open, direct, and respectful to everyone.
- Promote teamwork through commitment and trust.
- Empower and develop team members to achieve their personal and professional goals.
- Have fun together.
- Recognize and reward accomplishments.
- Manage performance fairly and consistently.

### Expect Results - We will:

- Set and exceed challenging and competitive goals.
- Take accountability for our actions.
- Ensure a safe, clean and injury-free workplace.
- Take time to properly plan and execute all projects.
- Capitalize on opportunities to strengthen the Company.
- Execute work to ensure a reasonable profit.
- Maintain a financially healthy Company.
- Provide for the continuity of the Company.

### Expect Quality - We will:

- Deliver only the highest standards of product quality.
- Continuously develop and improve our service to customers.
- Make our customers properties energy efficient, safe and attractive.

### Expect Leadership - We will:

- Set the highest standard for performance, integrity and professionalism.
- Listen carefully to all ideas, expectations, and viewpoints.
- Provide positive energy, passion and total commitment to everything we do.
- Develop innovative and competitive products and services.
- Openly communicate intentions and expectations in a timely manner.
- Be a significant contributing member to the communities we work and live in.
- Always do what is right.